

How To Access Your Download

Notes

- Downloads are digital only. No physical product is shipped.
- Downloads are non-refundable.
- Mobile & tablet users: please download these files on a desktop or laptop computer.
- These instructions use Google Chrome, which is available for download here: <https://www.google.com/chrome/browser/>
- Mac users: Please use Google Chrome to download your files. The Safari browser will not work.
- Please make sure you are using the most current version of your web browser.
- Please make sure your anti-virus and malware-detection software are up-to-date.
- If you have any questions or problems, please feel free to email downloads@legion.org or call (888) 453-4466.

 [PC Directions](#)

 [Mac Directions](#)

Downloading Your Files on a PC Using Google Chrome

1. Click the download link in the email sent to you:

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Thank you for purchasing a download!

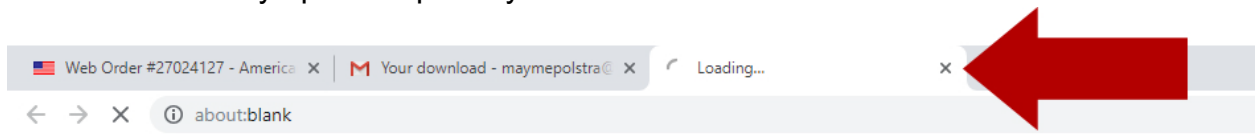
- Download the .zip file you purchased using the link below.
- **You may use the following link to download your purchase 2 times.**
- Mobile & tablet users: please download on a desktop or laptop computer.



If you have any questions or problems, please contact us at (888) 453-4466 or downloads@legion.org.

- Note: If you purchased the certificate maker, your link will say “Certificate Maker Download.”

2. A browser tab may open temporarily:

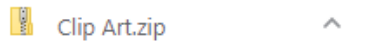


Then, as your .zip file downloads, you'll see its progress at the bottom of the window:




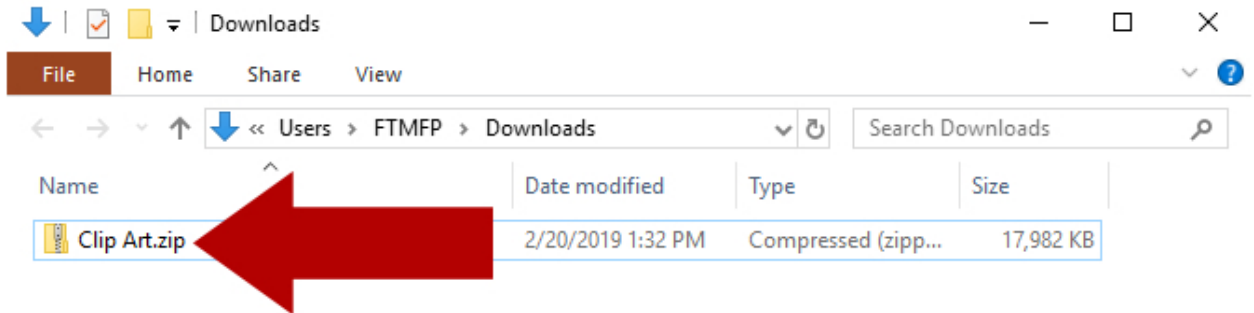
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3. Once the download is complete, at the bottom of the browser window, you will see:



- Note: If you purchased the certificate maker, your file will be called "Certificate Maker.zip."

4. To access the .zip file, click  and in the menu that opens, click Show in folder.
5. The folder where your file is saved will open and you'll see the .zip file:



1 item

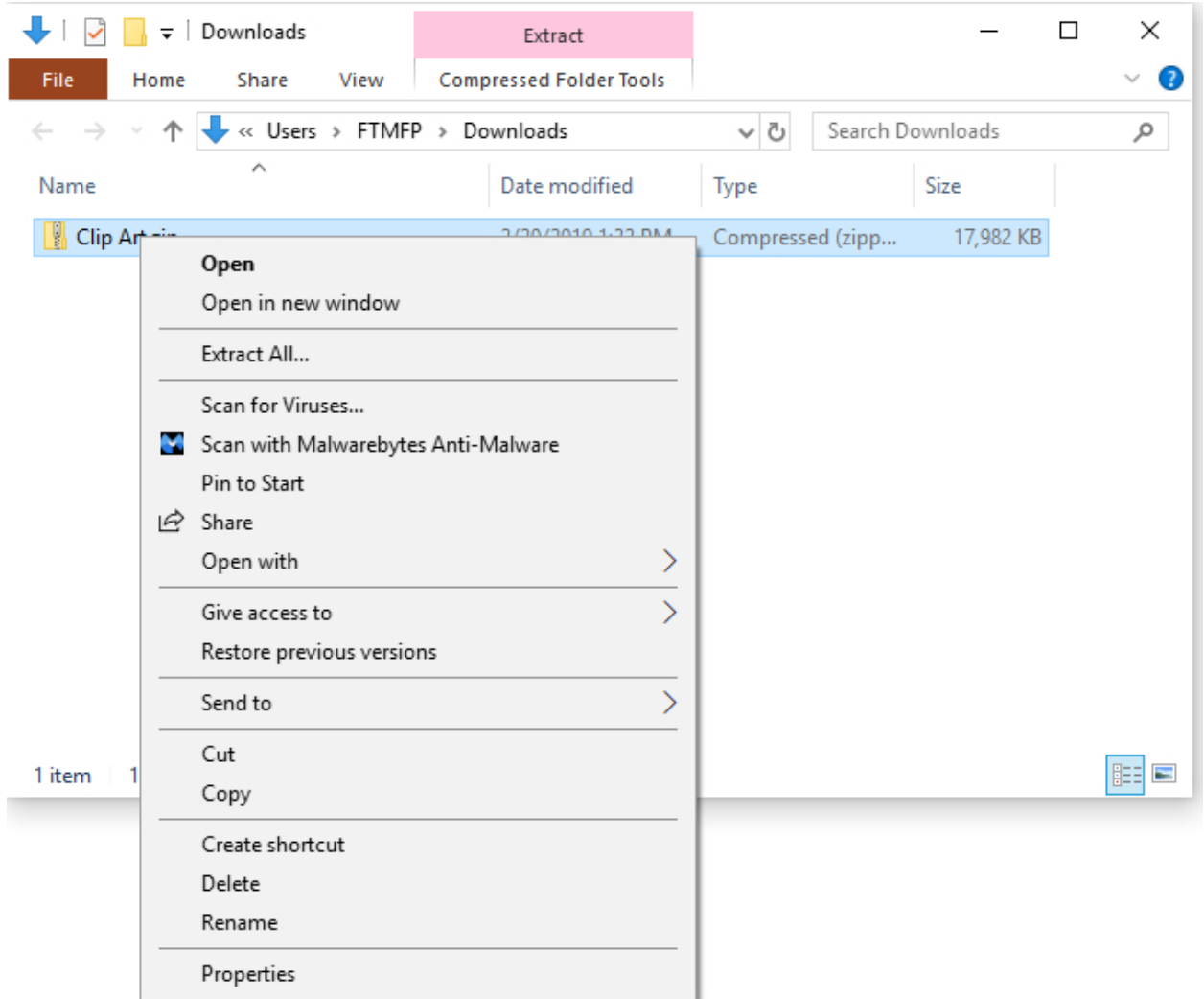


Extracting Your Files

In order to access the individual files you purchased, you'll need to extract this .zip file.

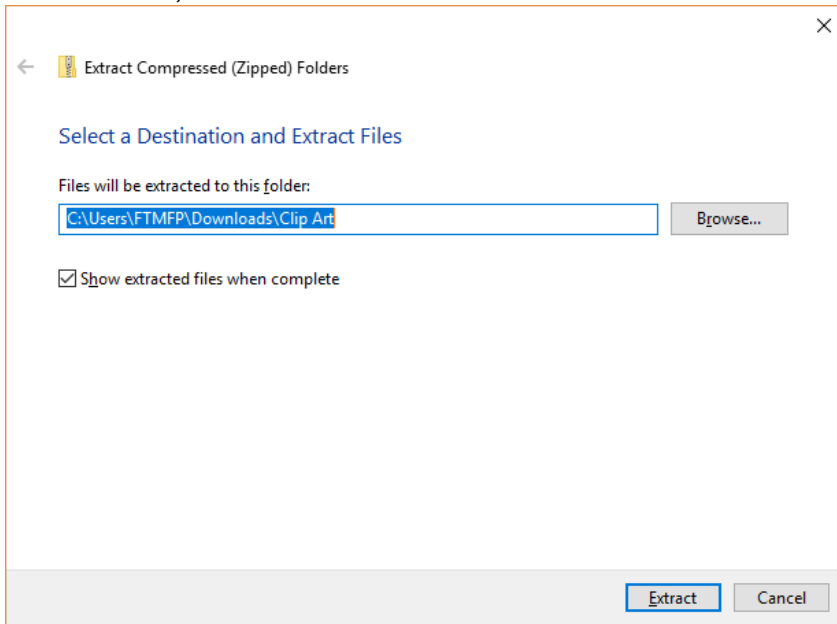
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1. In the folder where your .zip file downloaded, right-click the file. You'll see a menu:

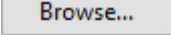


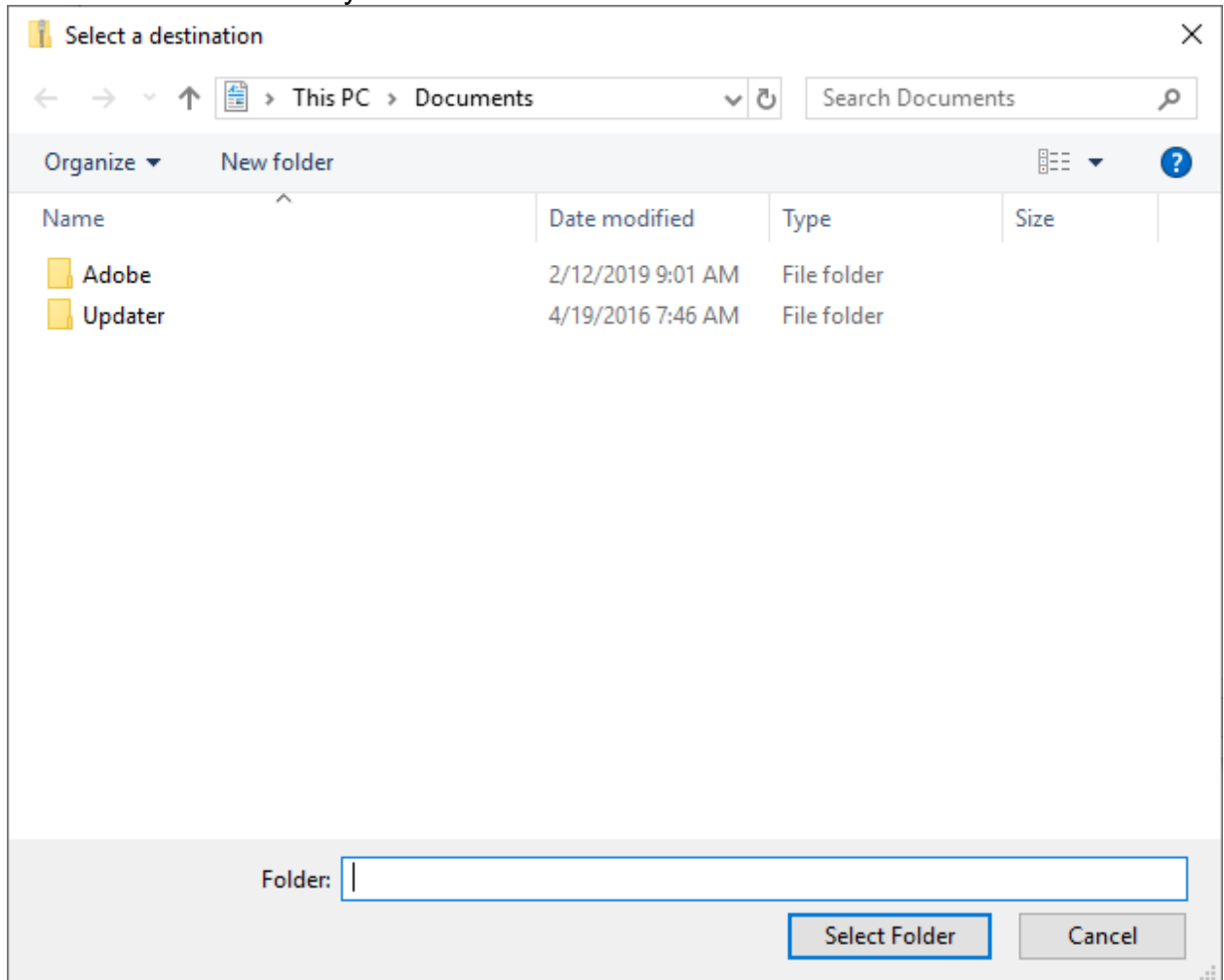
How To Access Your Download

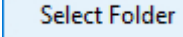
2. In the menu, click Extract All... You'll see:



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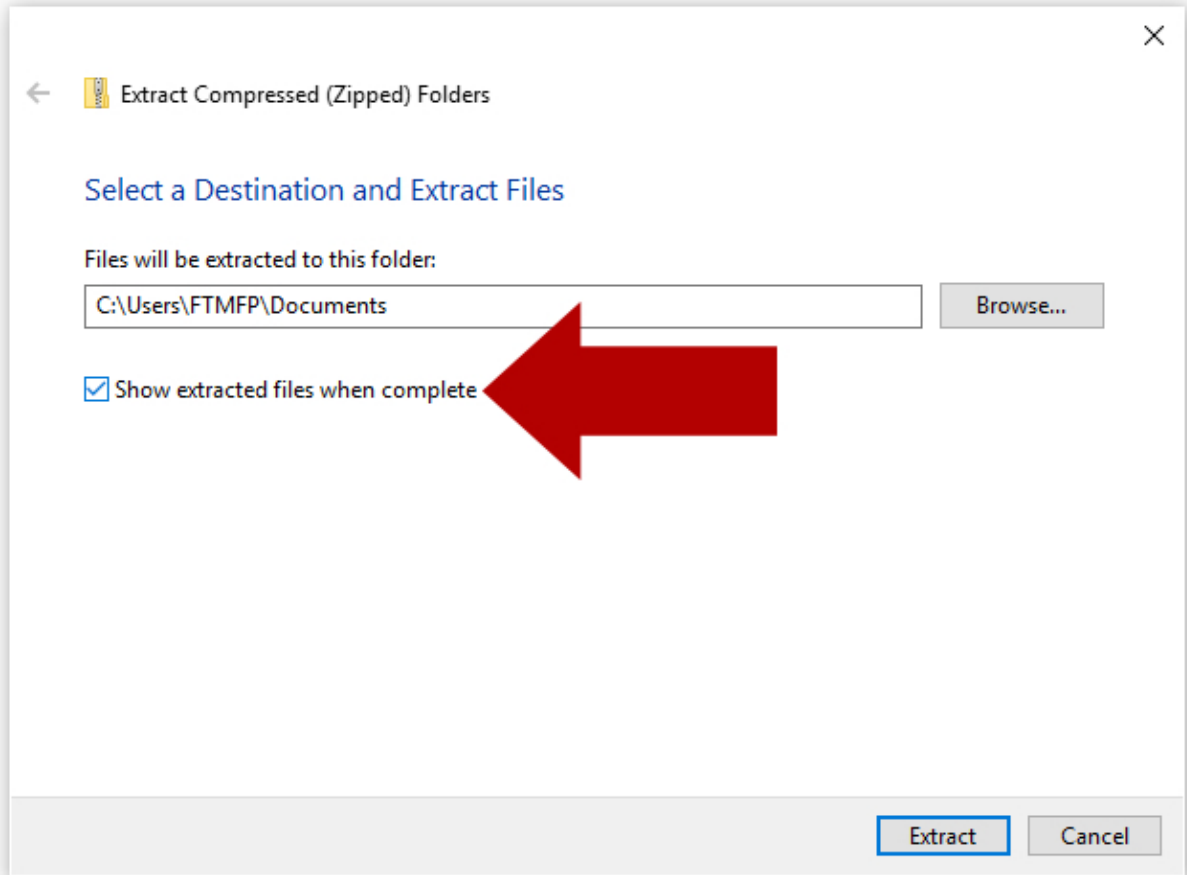
3. Click the Browse button  and navigate to a location to extract the folder which will contain your files:



4. To identify the download folder once you've navigated there, click 

How To Access Your Download

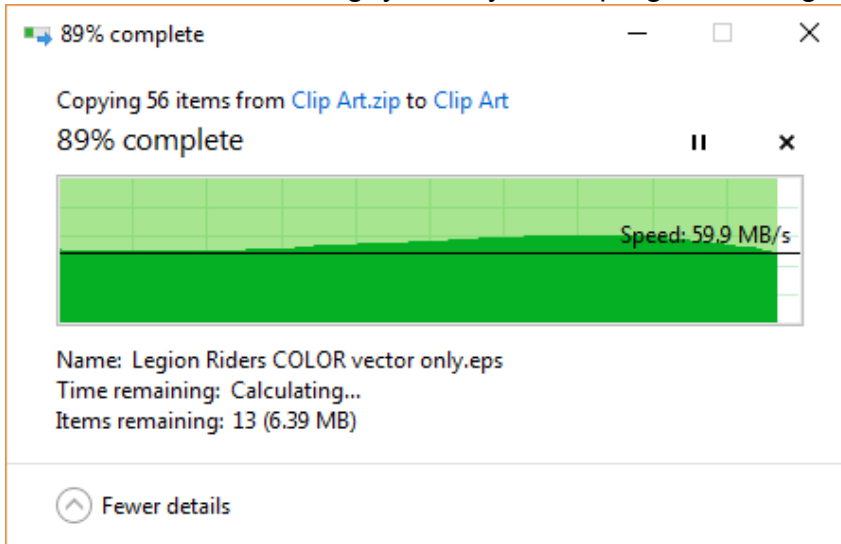
5. If you want that folder to automatically open after the extraction, make sure “Show extracted files when complete” is checked:



6. To extract the files, click Extract.

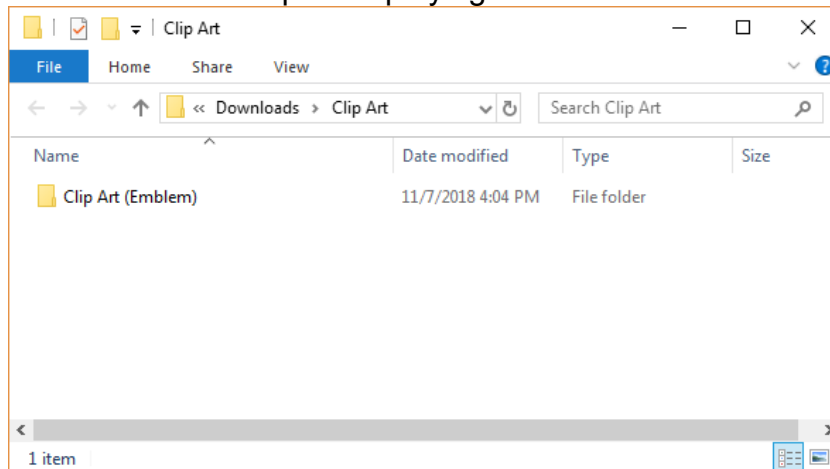
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7. As the files are extracting, you may see a progress dialog box:



- Note: If you purchased the certificate maker, your file will be called “Certificate Maker.zip” and your extracted folder will be called “Certificate Maker.”
8. Once the extraction is complete, the folder containing your files is available in the location you previously selected.

- Note: If you previously checked “Show extracted files when complete,” you will see a window open displaying the extracted folder:



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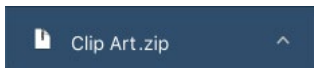
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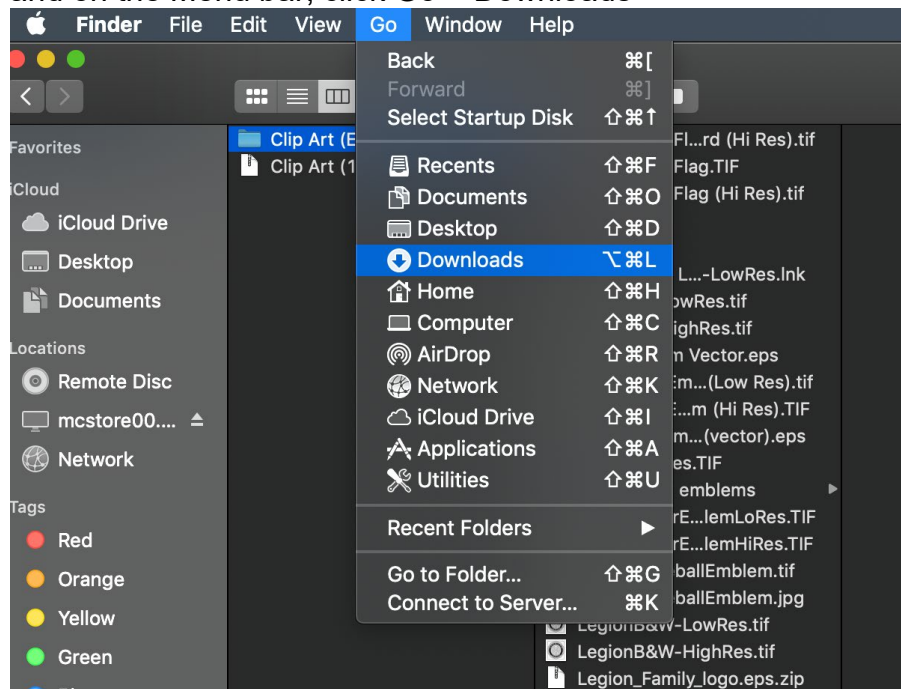
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- Note: If you purchased the certificate maker, your link will say “Certificate Maker Download.”
2. A browser window opens and you see your download at the bottom of the window. This indicates that the file has downloaded & unzipped.
 3. To access the folder containing your files, at the bottom of the window, click

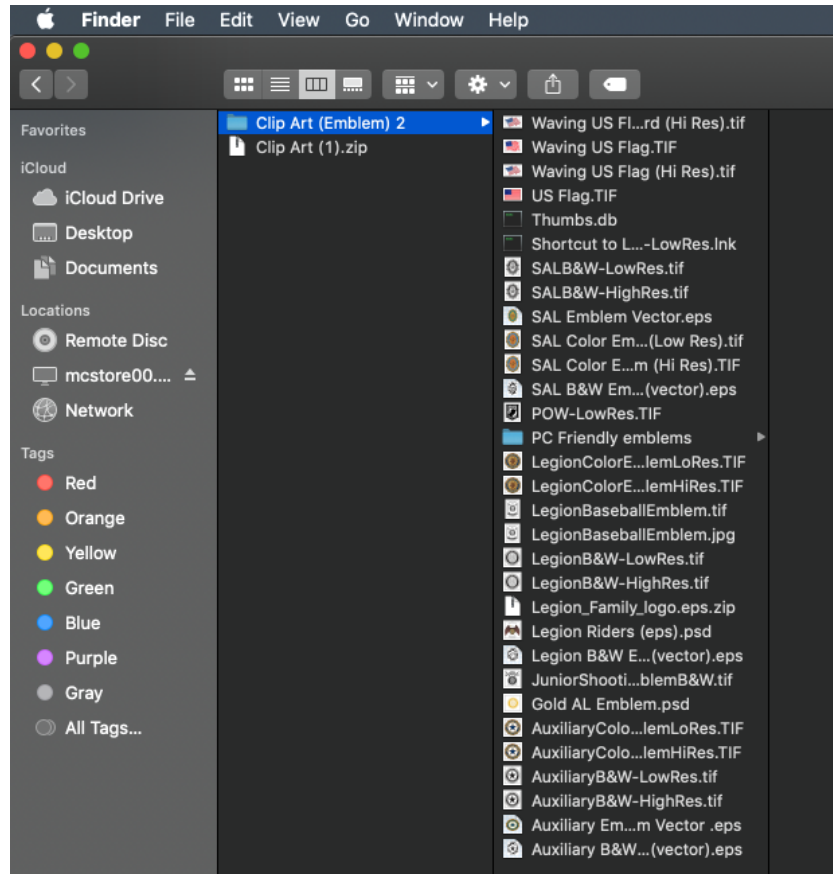


- Note: If you purchased the certificate maker, your file will be called “Certificate Maker.zip.”
- Note: If you’re having trouble accessing the download, open the Finder and on the Menu bar, click Go > Downloads



How To Access Your Download

- You should see the downloaded folder and its extracted files:



- Note: If you purchased the certificate maker, your extracted folder will be called "Certificate Maker."

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